STUDENT BTC COMPUTER ACCESS GUIDE

HOW TO LOG IN (FIRST TIME USERS):

If this is your first time logging in:

1. Enter your username into the "User name:" box. Your Username is:

Your last name + the last 4 digits of your Student ID Number (SID).

(For example: John Smith, SID: 123456789. Username is: Smith6789).

Enter your password into the "Password:" box. Your Password is:

btc + your 8 digit birthdate (mmddyyyy). (For example: Birthdate: June 3rd, 1981.

Password is: btc06031981).

- 3. Make sure that the "Log on to:" drop down list says "BHAM-TECH".
- 4. Click OK.
- 5. It will ask you to change your password.

- 6. Click OK.
- 7. Enter your old password first (btc + your 8 digit birthday) in the "Old Password:" box.
- 8. Enter a new password in the "New Password:" box. You can create any password you want, but it must have:
 - a. At least one letter and one number
 - b. Eight characters or more
- Enter the password you created again in the "Confirm New Password:" box.
- 10. Click OK.
- You will be informed your password has been changed. You may get an error requiring you to retype your passwords. If so, make sure you repeat steps 7 – 11 carefully.

NOTE: Remember the password you created. You will use it to login to BTC in the future.

HOW TO LOG IN (RETURNING USERS):

If you have logged in to your BTC account before:

- 1. Enter your username into the "User name:" box.
 - Your Username is: **Your last name + the last 4 digits of your Student ID Number (SID).** (For example: John Smith, SID: 123456789. Username is: *Smith6789*).
- 2. Enter your password into the "Password:" box.
- 3. Make sure that the "Log on to:" drop down list says "BHAM-TECH".
- 4. Click OK.

HOW TO LOG IN TO YOUR BTC EMAIL:

- 1. Double click the Internet Explorer icon on the desktop to open the web browser.
- 2. Type www.live.com in the address bar.
- 3. Click on the "Hotmail" link in the upper left hand corner.
- 4. Sign in using your BTC email address in the "Windows Live ID:" box. (Your email address is: *your username*@beltc.ctc.edu. For example, *Smith6789*@beltc.ctc.edu)
- 5. Enter your default password into the "Password:" box. (Your default password is: **btc + your 8 digit birthdate (mmddyyyy).** For example, *btc06031981*)
- 6. Click "Sign In".
- 7. Fill out all the boxes for your personal information and create a new password. You only need to do this step once. Remember your password, as you will need it to log in to your email in the future.

NOTE: Your email password is separate from your BTC network computer password.

8. Then Click the "Mail" link at the top of the page to access your email.

You can access your email from anywhere on or off campus by visiting www.live.com

QUESTIONS:

I forgot my password, what do I do?

Inform an instructor, Library staff member or go to Registration for assistance with a password reset.

I don't know my Student ID Number (SID), where can I get it?

See the Registration desk in the College Services building for assistance.

I try to log in, but it says that my account is locked out, what should I do?

Inform an instructor, Library staff member <u>or</u> go to Registration for assistance with unlocking your account.